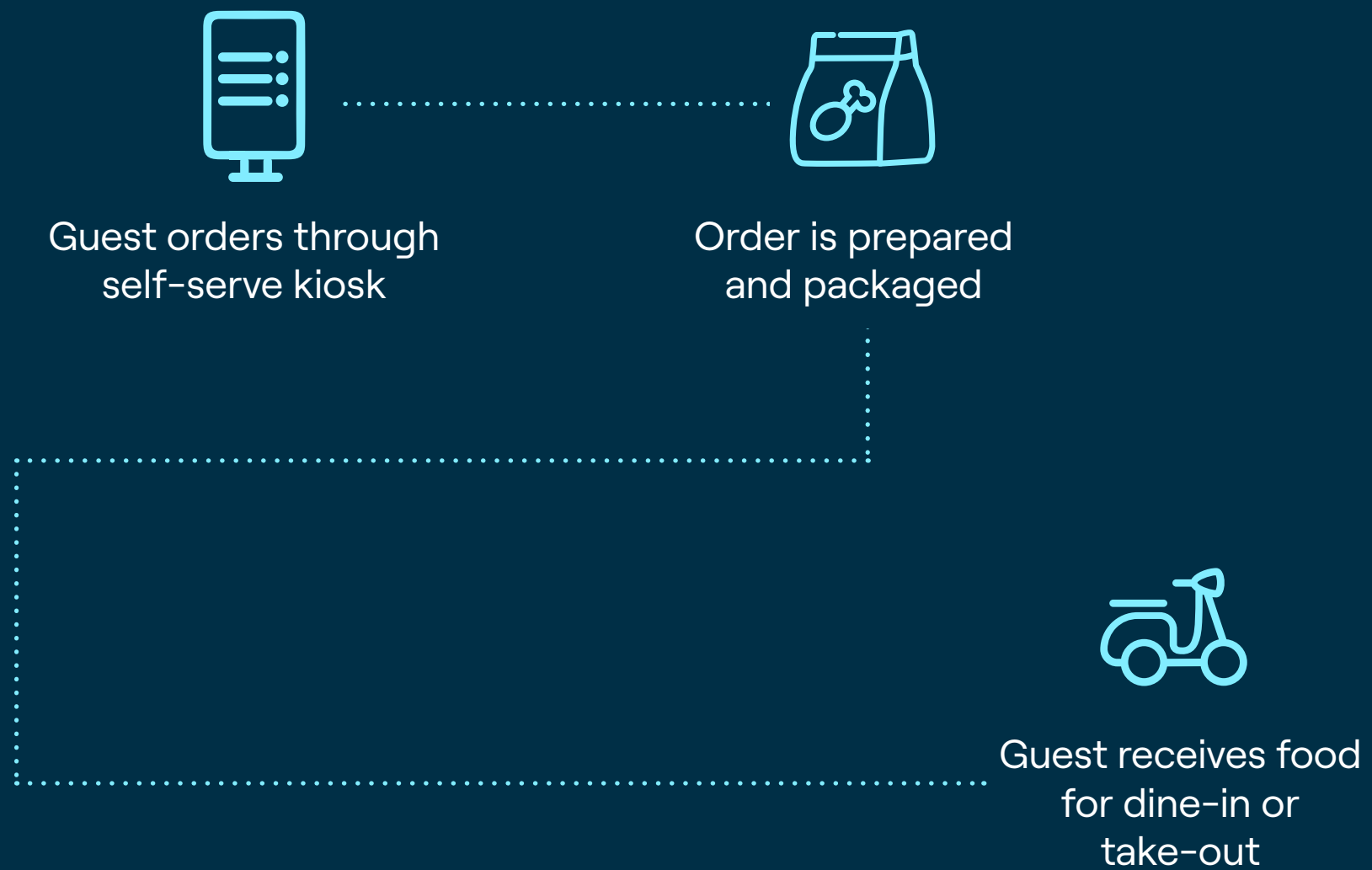


Getting started with Kiosks

How does it work?



Why Kiosks?



Streamlined guest experience: Guests can order and pay quickly through kiosks, meaning reduced wait times and queues.



Designed to work with you: Removes the need for you to take orders, enter them into the POS, and take payments, and gives you more time to focus on other tasks like food preparation and packing.



Put guests in control: Kiosk ordering lets guests order what they want, in their own time. Combined with highly visual and engaging menus, it leads to increased average order values and added upsell.

The digital partner of hospitality

MOBI


MOBIhq.com

The benefits


Other brands have seen immense success since implementing kiosks. It’s important we empower guests to use them so we can reach our full potential.


Customer success: **Zambrero**

AVERAGE TRANSACTION VALUE

12%


Using kiosk compared to counter ordering



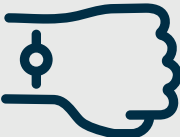



Increased throughput

PLUS

3.9

Add-ons per order





Decreased wait times

Create exceptional guest experiences with Kiosks:

- Make sure there’s enough space around kiosks for guests to order or wait in line
- Make sure it’s clearly defined where guests can wait for their order
- Make sure our collection process is streamlined, using guest IDs to announce when orders are ready

Questions?

Find answers to a number of different questions in the MOBI Help Center at support.mobi2go.com.

Running promotions

Updating menus

Troubleshooting

f you’re having issues with your MOBI Kiosks. and you haven’t been able to resolve them using the MOBI Help Center, please contact MOBI’s 24/7 Customer Support at support@mobihq.com.