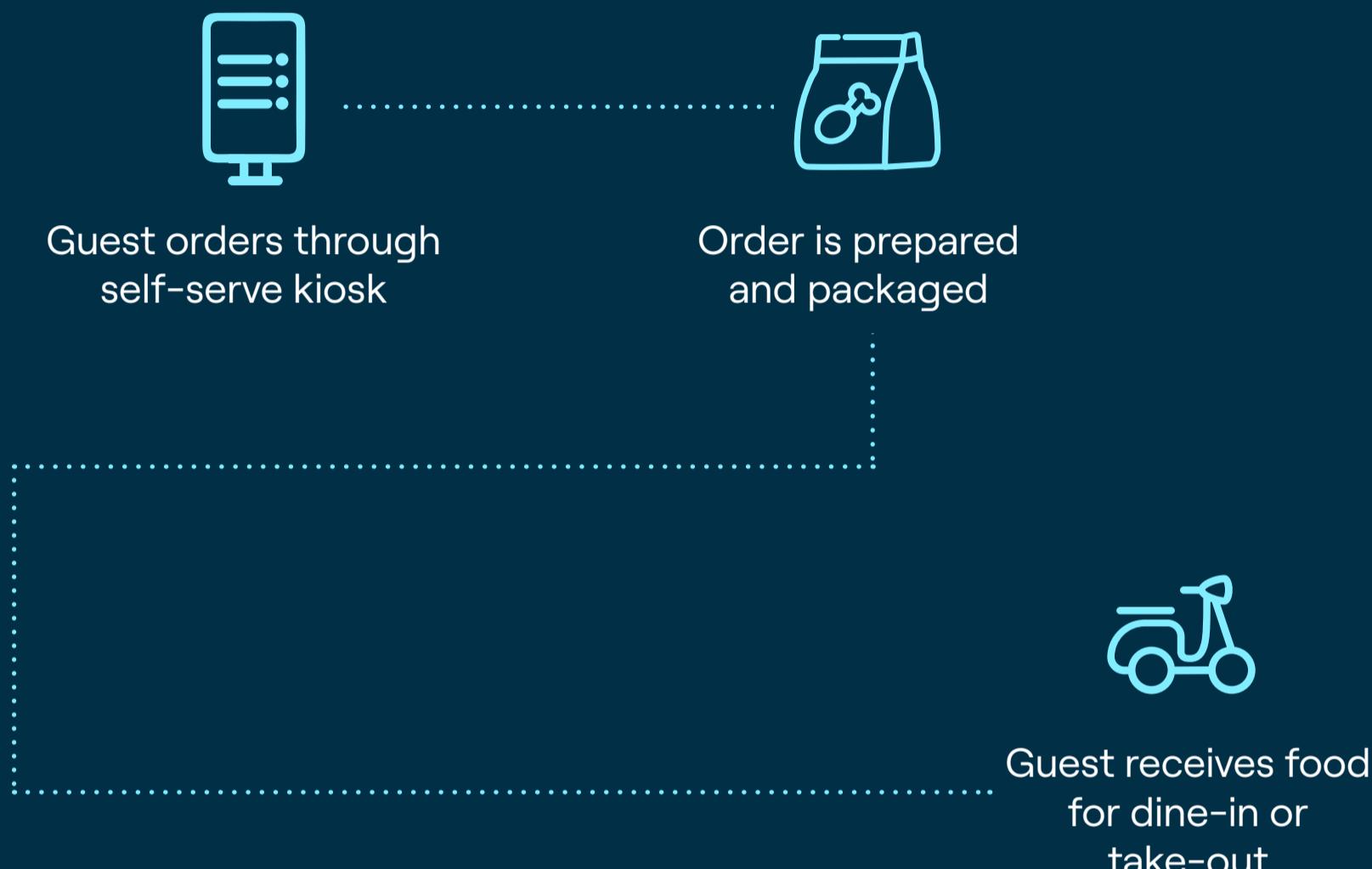


# Getting started with Kiosks

## How does it work?



## Why Kiosks?



**Streamlined guest experience:** Guests can order and pay quickly through kiosks, meaning reduced wait times and queues.



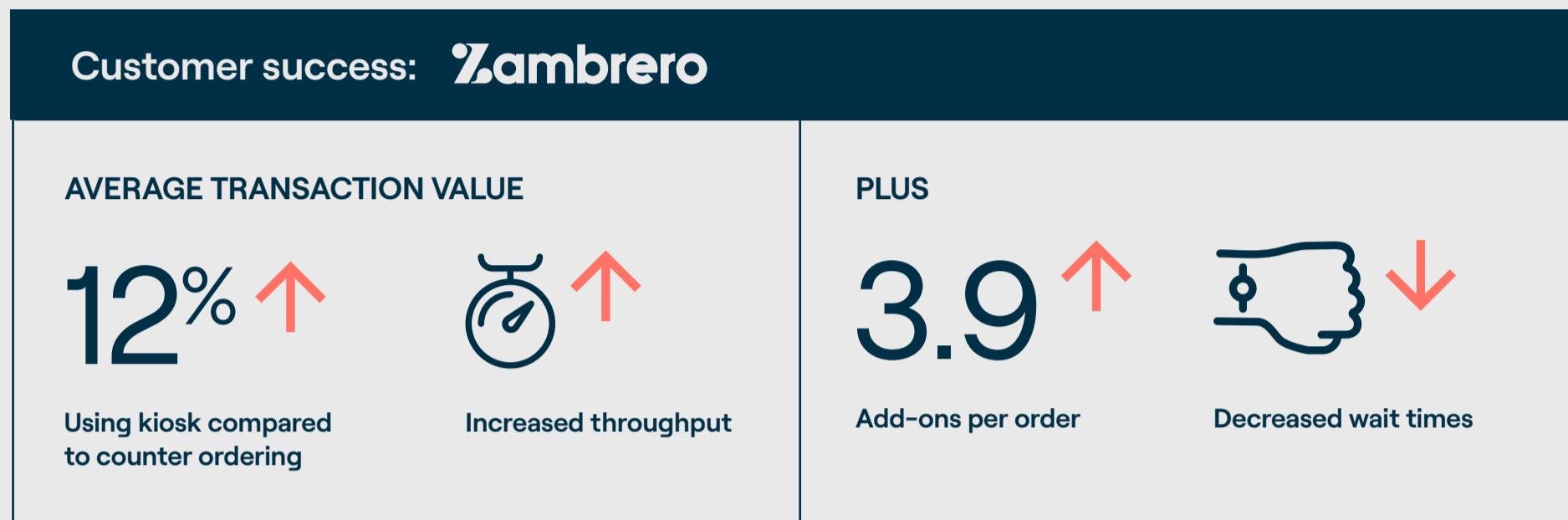
**Designed to work with you:** Removes the need for you to take orders, enter them into the POS, and take payments, and gives you more time to focus on other tasks like food preparation and packing.



**Put guests in control:** Kiosk ordering lets guests order what they want, in their own time. Combined with highly visual and engaging menus, it leads to increased average order values and added upsell.

# The benefits

Other brands have seen immense success since implementing kiosks. It's important we empower guests to use them so we can reach our full potential.



## Create exceptional guest experiences with Kiosks:

- Make sure there's enough space around kiosks for guests to order or wait in line
- Make sure it's clearly defined where guests can wait for their order
- Make sure our collection process is streamlined, using guest IDs to announce when orders are ready

## Questions?

Find answers to a number of different questions in the MOBI Help Center at [support.mobi2go.com](https://support.mobi2go.com).

Running promotions



Updating menus



## Troubleshooting

If you're having issues with your MOBI Kiosks, and you haven't been able to resolve them using the MOBI Help Center, please contact MOBI's 24/7 Customer Support at [support@mobihq.com](mailto:support@mobihq.com).

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