

Getting started with Last Mile Delivery

How does it work?



Guest places an order with you online



Order is prepared and packaged



Order is delivered to guest

Why Last Mile Delivery?



You get to own the guest relationship: Guests can order directly from you, meaning you can better cater to their needs and influence their sentiment more, while still offering the speed and convenience of delivery.



Lessening the cost for guests: Keep guests happy by not having to pass on added fees and margins that are prevalent with aggregators.



No more wastage: With better control of your dispatch and prep time, you can help to reduce wastage. It's more sustainable and more profitable.

Questions?

Find answers to a number of different questions in the MOBI Help Center at support.mobi2go.com.

Troubleshooting

If you're having issues with your Last Mile Delivery and haven't been able to resolve them using the Help Center, please contact MOBI's 24/7 Customer Support Team at support@mobihq.com.

How to create exceptional guest experiences using Last Mile Delivery

Let your guests know they can order directly with you as opposed to through aggregators. You could do this a number of ways, including marketing campaigns, marketing emails, printed materials delivered with orders, and loyalty initiatives.

The digital partner of hospitality

MOBI